



On-line portals are evolving as a customer service tool and WFL is leading the way.

While many insurance agencies have talked about offering an online platform, WFL has now introduced a robust web-based customer portal to provide:

- ▶ Shared calendar collaboration
- ▶ Interactive form submission to expedite many of your typical requests
- ▶ Secure access to your insurance documents for all lines of coverage
- ▶ Ability to securely upload documents to your WFL team

This new portal blends our risk management and insurance advisory practice with a technology-based service solution to create a more effective and efficient business partnership between our staff and yours. “Business practices are rapidly evolving and we’re excited to introduce our new client portal.” Terry Reams, WFL Chief Operating Officer. “It was built using client input in an effort to better meet their specific needs.”

Our encouragement for customer feedback sets the stage for the next phase of our client solutions platform, which will include:

- ▶ On-line insurance premium payment
- ▶ Employee benefits enrollment
- ▶ Corporate safety training and HR Assistance
- ▶ Live, on-demand client communication component

Don't yet have access? *Contact any member of your WFL team and schedule an appointment to discuss how your company can benefit from a secure and personalized on-line customer service portal.*

Visit us on-line

